

KiwiCloud Migration

iMinKit Device Management Transition to KiwiCloud UEM Platform

APPENDIX 2 – ENDPOINT ALLOW-LIST

ABOUT THIS DOCUMENT

This Appendix is a companion document to the KiwiCloud Migration Playbook. It provides the domains and ports required for network and firewall whitelisting to ensure devices and platform endpoints remain reachable during and after the migration. It is distributed to customers together with the Migration Playbook and related materials.

1. ENDPOINT ALLOW-LIST

The following domains and ports are required for network and firewall whitelisting prior to migration. Actual configuration should follow the customer's network policy and project requirements.

KiwiCloud Diag is a diagnostic application uploaded by the KiwiCloud team to the iMin APP Store as a public APP. Customers can download and install it on iMin devices to verify connectivity to KiwiCloud platform services — including the endpoints, ports, and regional service nodes listed in this Appendix. KiwiCloud Diag helps customers validate firewall configurations and network whitelisting in preparation for migration, identifying and resolving any blocked domains or ports before devices begin communicating with the KiwiCloud platform.

⚠ Note: Entries marked as "China" in the Region column are applicable to customers based in China only. Customers outside of China do not need to whitelist these entries.

1.1. KiwiCloud (Web Application)

Region	Domain / Port	Notes
Global	*.kiwi.cloud:443	KiwiCloud platform main domain; required
China (Mainland)	*.kiwicloud.com.cn:443	KiwiCloud platform domain; required for China-based customers only

1.2. AWS IoT Core

Region	Domain / Port	Notes
Europe (Frankfurt)	*.iot.eu-central-1.amazonaws.com:443	Required for from Europe, Middle East, Africa
Asia-Pacific (Singapore)	*.iot.ap-southeast-1.amazonaws.com:443	Required for Asia-Pacific
US (N. Virginia)	*.iot.us-east-1.amazonaws.com:443	Required for North America, South America
China (Beijing)	*.iot.cn-north-1.amazonaws.com.cn:443	Required for Mainland China

1.3. AnyDesk

Region	Domain / Port	Notes
Global	anydesk.com (ports: 80, 443, 6568)	Required for global
Global	*.net.anydesk.com (ports: 80, 443, 6568)	Required for global
China (Mainland)	anydesk.com.cn (ports: 80, 443, 6568)	Required for Mainland China

 **Note:** Please refer to [Configure firewalls for AnyDesk](#)

1.4. Others (Web Application Frontend)

Region	Domain / Port	Notes
Global	*.imin.sg:443	iMinKit server access point; required for all regions
Global	*.intercom.com:443	Customer support plugin; required
Global	*.intercomcdn.com:443	Customer support plugin resources; required
Global	*.google.com:443	Google services; required for global
Global	*.googleapis.com:443	Google services; required for global
China	*.baidu.com:443	Map services, applicable to China-based customers only
China	*.neostra.com:443	Applicable to China-based customers only